

Introducing the Gratia App: Empowering ScionHealth IMPACT

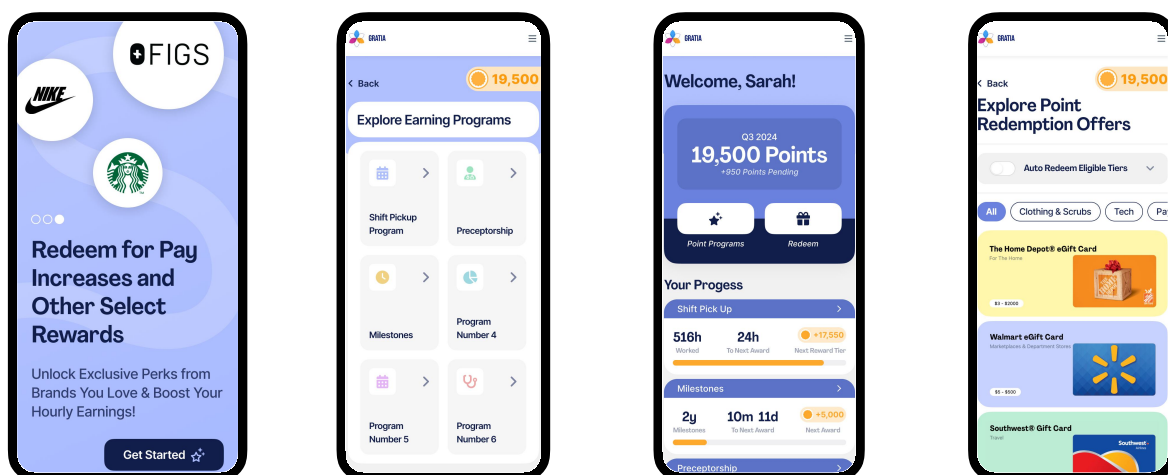
Tracking your progress in Reward Programs just got easier!

Now, alongside the SMS texting tool, you have a dedicated app as your home base for all things rewards.

Now with the Gratia app you can:

- ✓ Discover reward programs you're eligible for and how to participate
- ✓ Track your progress towards goals and earn points
- ✓ Redeem your points for various rewards, such as bonus differentials or select gift cards!

The first 500 team members to sign-in will receive 100 points (\$10) on us!



Maximize Rewards with the Shift Pickup Program

The shift pickup program will continue operating as it does today, work a certain number of hours towards reward tiers, but now it will include a points system! When you earn a tier you'll receive a bundle of points that can be redeemed for either corresponding hourly bonus differentials AND/OR a variety of gift cards.

Important Upcoming Dates!

July 1 2024: The app will be available for team member.

Q3 2024: Team members will start to earn points for reaching reward tiers.

Q4 2024: Team members will be required to have a Gratia account in order to participate in reward programs.

Bonus differentials will not be automatically applied in Q4. All rewards must be selected exclusively within the app.

Get Started Today!



Have a texting account?

Your account is active.
Scan here to access your account.

Need to create an account?

Scan here to sign up to create
your account.



FAQ

How do I sign into the app?

Scan the QR code with your smartphone camera.
Enter your phone number on the website and follow the login prompts

Can I access the app from any device?

The web app can be accessed from any device, but viewed best from a smartphone.
Open a web browser, enter the app link: <https://app.gratiahealth.com/signin>

Log in with your mobile phone number and follow the prompts

How do I save the app to my phone?

iPhone: Open Safari and tap the share button. Choose "Add to Home Screen" from the menu.
Android: Open Chrome, Edge, or Firefox and select "Add to Home Screen" or "Add to Phone" from the menu.

Can I still use the SMS text tool?

SMS texting is still available. You will continue to receive important program updates and notifications via text message.

How much is a point worth?

Each point is worth \$.10

How many hours do I need to work to achieve a reward tier?

The shift program still requires employees to reach the same hour thresholds for each reward tier.

For employees scheduled for 36hr work week:

Silver = minimum of 516 productive hours

Gold = minimum of 540 productive hours

Platinum = minimum of 588 hours

For employees scheduled for 40hr work week:

Silver = 552 productive hours

Gold = 568 productive hours

Platinum = 600 productive hours

How many points do I need to redeem a bonus differential?

8,075 points to redeem a \$2/hr bonus differential applied to productive hours in a quarter.

15,725 points to redeem a \$4/hr bonus differential, applied to productive hours in a quarter

31,875 points to redeem an \$8/hr bonus differential, applied to productive hours in a quarter

Do points expire?

Points can be banked and held for redemption in subsequent quarters. Points expire one-year after awarded.

Are gift cards the only reward options?

If enough points are banked, they can be redeemed for an hourly bonus differential that will be applied to all productive hours worked during the bonus period. Employees will be auto-opted into the highest available bonus differential they can redeem relative to their total banked points, if not otherwise selected within the app.

How do I redeem points for gift cards?

Gift cards can be selected within the app. Once a gift card is selected, you will receive a text message with a redemption link.

Are gift cards taxed?

Gift cards are treated as taxable income. The value of the gift card is considered part of an employee's compensation and is subject to federal income tax, as well as applicable state and local income taxes.